## **Support Portal | Registry Services**

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## Change that does not seem to take effect, what is the matter?

Agent - 2023-07-05 - Automated DNSSEC

## It's been more than a day or three since I requested a change, but it hasn't been implemented yet. What is it due to?

There are a number of conditions that must all be met for a requested change to be implemented. So here are some things you should check:

- 1. Something may have changed, so that it is not the same information in all three searches.
- 2. Is the domain name status ACTIVE?
- 3. The domain name cannot be marked with Registry Lock during change. To perform change, the domain must first be unlocked.
- 4. Is the CDS entry correctly written?
- 5. If CDNSKEY records have been published, do the contents match the corresponding CDS records?
- 6. The system handles a maximum of six simultaneous CDS records per domain name.
- 7. All name servers for the domain name must validate DNSSEC for the domain and also publish the same CDS RR set.