

# Support Portal | Registry Services

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## The requirements of the Authorisation Code

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An authorization code, also known as *auth info*, is a type of password. As a security measure, we mandate that authorization codes should include a combination of lowercase and uppercase letters, numbers, and special characters.

Please ensure that your system is capable of processing authorization codes that include special characters, which are those that do not belong to the standard character set of a-z, A-Z, or 0-9.