Support Portal | Registry Services

Contact:info returns "Contact not found" but contact is associated with a domain, why is that?

A.A - 2022-07-01 - Miscellaneous tech

This error can be due to several things:

- The specified ROID is incorrect
- The authorization code is incorrect
- The contact you want more information about is not the registrant of the domain name.

More information can be found in the the section *Contact Rules and Policies* of the EPP documentation which is available here on the registrars' website under Downloads.