

# Support Portal | Registry Services

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## How does 'poll' work?

Agent - 2024-09-17 - EPP messages

Executing EPP commands will normally not result in any pending actions. However, the Registry may initiate certain actions that will trigger a message to be sent to the registrar, and all registrars are expected to regularly <poll/> all their messages to stay updated.

Please note that only the first message in the queue can be polled with EPP. This means that polling can only be performed by a single thread, and all messages must be acknowledged.