Support Portal | Registry Services

Can Registry Services help a registrar perform a registration service if, for example, the registrar is experiencing operational disruptions or lacks support in their registration system?

Agent - 2022-08-22 - Miscellaneous tech

Yes, in exchange for a separate fee. In section 15.3 in the registry-registrar agreement, you can read: The Swedish Internet Foundation undertakes to offer a special service for Registrars who, when making the request, are unable to perform certain Registration Services through the technical interface EPP. The service entails that The Swedish Internet Foundation performs Registration Services on behalf of the Registrar in exchange for a separate fee.

Please contact registry@internetstiftelsen.se for detailed routines.