Support Portal | Registry Services

Can we deregister the domain if the domain holder has not paid for the renewal?

Agent - 2026-10-14 - Deregistration of domains

No, a domain can only be deregistered at the request of the domain holder, or on the basis of an ADR/UDRP decision or a court judgment that has become legally binding.

As the registrar, however, you can choose not to renew the domain name if the domain holder has not paid. The domain name will then follow its normal lifecycle.