

# Support Portal | Registry Services

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## What can go wrong during a deregistration?

Agent - 2022-07-07 - Deregistration of domains

Errors that can occur regarding deregistration are for example that the wrong domain name has been deregistered because the *registrant* requested the deregistration of the wrong domain name, or that the *registrar* indicated the wrong name. However, during the *deactivation period* and until the *deletion date*, the domain name can be recovered and reactivated.

Another scenario could be that the person who requested the deregistration does not have the right to make such request - The registrar must have appropriate routines to check a person's identity. Make sure to save the information so that you can show for your procedure and make corrections if any errors occur.