

# Support Portal | Registry Services

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## What can go wrong in a change of holder?

Agent - 2024-05-30 - Change of holder

1. That the wrong domain name was transferred because:
  - a) the registrant indicated the wrong name on the form or equivalent
  - b) the registrar indicated the wrong name to Registry Services
2. That a party other than the registrant initiates the change of holder. This party may be:
  - a) an employee who lacks authority.
  - b) someone who claims to be the registrant.