Support Portal | Registry Services

What obligations does the registrar have to send updated information to Registry Services?

Agent - 2024-05-31 - Legal

The registrar must always send updated information to Registry Services.

Under Section 9.3 of the Registrar agreement, the registrar must check the registrant’s information and regularly ensure that this information is complete and correct.

In accordance with the Registrar Agreement, the Registrar is responsible for ensuring that the information about the Domain Holder that is submitted to the Domain Name Registry is *complete* and *correct*.

The Registrar shall, in an appropriate manner, verify the accuracy of the information that the Domain Holder is obliged to provide according to paragraph 9.1.

The Registrar shall subsequently regularly ensure that this information is complete and correct by annually checking the Domain Holder’s information in accordance with Appendix 6, *Annual check of the Domain Holder’s information*.