Support Portal | Registry Services

What measures can be taken to correct an inaccurate organization number?

Registry Services - 2021-08-06 - Handling of registrant information

If a domain name has been registered with an incorrect organization number, see an example below on how to rectify this.

A domain name was registered in 2003 on behalf of Company A. However, the registration ended up with the wrong organization number, which led to the holder becoming Company B instead of Company A. The registrar who carried out the registration has been bankrupt for several years, and it is therefore not possible to obtain documents from the registrar. Company A has sent receipts claiming that they have made payments for the domain name over the years.

A situation such as the above can be solved by contacting Company B and simply ask them to transfer the domain to Company A. Or, Company B could state in writing that it does not claim the domain name. Company A should submit a certificate stating that they are using the domain name and include receipts that show they have paid for the domain name on previous occasions. Moreover, Company A must accept The Swedish Internet Foundation's terms and conditions of registration.