Support Portal | Registry Services

Can the holder's registrar charge for updating contact information when an update is required to obtain the authorization code?

Agent - 2022-07-07 - Registrar Transfer

The registrar is free to charge a fee for essentially all types of registration services. However, submitting registrars are not entitled to charge a fee for providing an *authorization code,* although in this case, the cost applies to the updating of contact information, which is acceptable to charge payment for. Nevertheless, the price for the update must be proportional to the registrar’s other prices.